

# Winterville at Work!





**ELECTRIC UTILITY ASSISTANCE PROGRAM**

**Town of Winterville**  
and  
**Carolina Power Partners**  
have partnered together with  
**Greene Lamp Community Action**  
to be able to provide a  
one-time energy assistance credit  
to qualifying customers.\*

\*Utility account must be held in applicant's name and income verification is required.

**Applications may be picked up at Customer Service**




**OTHER RESOURCES**

NC Department of Health and Human Services  
<http://epass.nc.gov>

Pitt County Department of Social Services  
(252) 902-1110  
[www.PittCountyNC.gov/LIEAP](http://www.PittCountyNC.gov/LIEAP)

**Winterville Utilities Electric Rate Change  
"Power Cost Adjustment (PCA)"**

Due to changes in the energy market, the Town had to react to remain financially secure. The Town has absorbed these increases for the past several months stabilizing rates for as long as possible. We realize that this increase will be an unpleasant change for our customers, so please know that we appreciate your patience as we continue to navigate these challenging times. Please contact Customer Services at (252)756-2221 ext. 8009 with any questions or concerns.

- Winter Weather Awareness**
- ◇ Update your emergency plans and restock supply kit.
  - ◇ Properly vent kerosene heaters.
  - ◇ Keep new batteries on hand.
  - ◇ Always keep at least a three-day supply of non-perishable food and water in your home.
  - ◇ Wear multiple layers of thin clothing instead of a single layer of thick clothing to stay warm.
  - ◇ Stay away from downed electric lines during storms.

**Water/Sewer Emergency Contact Phone:  
(252) 902-6327**

**Electric Emergency Contact Phone:  
(252) 902-6328**

**Fire/Rescue/Police Emergency Phone:  
DIAL 911**

- Energy Saving Tips**
- \* Use natural light when possible.
  - \* Control your fixtures with a photocell or a timer to assure dusk-to-dawn only operation of your outdoor lights.
  - \* Turn off heated dry on your dishwasher and air dry instead.
  - \* Dress for the weather. When you are at home, dress in warm clothing in the winter without making your heater work harder.
  - \* Set the thermostat on your hot water heating to the lowest setting that meets your requirements .
  - \* Service your HVAC unit regularly. Easy maintenance such as routinely replacing, or cleaning air filters every 30 days can lower your system's energy consumption by up to 15 percent.
  - \* Remember, your mechanical system is normally your home's biggest electric consumer and typically accounts for half or more of your home's energy consumption.

**Important Dates**

**Monday, February 13th  
7:00 pm  
Regular Town Council  
Town Hall Assembly Room  
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**Monday, February 20th  
7:00 pm  
Planning and Zoning Board  
Town Hall Assembly Room  
\*\*\***

**Tuesday, February 21st  
7:00 pm  
Board of Adjustment  
Town Hall Assembly Room  
\*\*\***

**Thursday February 23rd  
7:00 pm  
Human Relations Board  
Executive Conference  
Room  
\*\*\***

**Tuesday, February 28th  
6:30 pm  
Recreation Advisory Board  
Operations Center**

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## BEWARE OF THE GREASE GOBLIN

Did You Know...

Most sanitary sewer backups occur between your home and the Town's sewer main? You can help prevent a costly and unsanitary overflow by following a few simple steps:

### Do

- \* Scrape excess grease in a container and dispose of it in the garbage.
- \* Place food scraps in waste containers or garbage bags for disposal with solid wastes, or start a compost pile; promote use of scraping prior to washing.
- \* Place a wastebasket in the bathroom to dispose of solid waste. Disposable diapers, condoms, and personal hygiene products do not belong in the sewer system.
- \* Promote the concept of "3 R's": Reduce, Reuse, Recycle.

### Do Not

- \* Pour grease, fats, and oils from cooking down the drain.
- \* Use the toilet as a wastebasket.
- \* Use the sewer as a means of disposing food scraps.

## Yard Waste

Are You Contributing to Storm Drain Blockage?

If you are placing your grass clippings, leaves, limbs, or other debris in the streets, storm drains, or drainage ways; then the answer is yes. You are contributing to storm drain blockage. These not only create a visible nuisance, but it creates major problems:

- It causes a traffic hazard due to vehicles turning out to miss it.
- As it rains the waste is washed down into the storm drain system and builds up, which in turn causes flooding problems.
- Do not place grass clipping, yards debris, or anything else in the storm drain ditches. These drainage ways must remain open and clear of debris to keep from flooding.

## Waste Pick Up By the Town

The Town of Winterville will **NOT** pick up any yard waste that is placed in the street. Yard waste must be placed behind the curb and away from utility poles and other services for the town to pick it up.

Chapter 98.028 of the Code of Ordinances prohibits placement of objects in streets, gutters, and other drainage ways.

## Parks & Recreation Upcoming Program and Event Registration

**T-Ball & Pee Wee Baseball – Begins February 13th**  
**Jr Babe Ruth and Prep Baseball – Begins March 13th**

For additional information please visit:  
<https://www.wintervillenc.com/parks-and-recreation>  
or call 252-756-1487.

## **Fire Prevention - Fire Escape Planning**

- ⇒ Draw a map of your home.
- ⇒ Visit each room and find two ways out.
- ⇒ All windows and doors should open easily.
- ⇒ Make sure your home has smoke alarms and test to make sure each alarm is working.
- ⇒ Pick a meeting place outside in front of your home.
- ⇒ Make sure your house or building number can be seen from the street.
- ⇒ Talk about your plan with everyone living in your home.
- ⇒ Make sure everyone in your home knows how to dial 911.
- ⇒ **Practice your home fire drill!**

Follow this link below for more planning tips and tools:

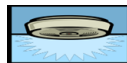
<https://www.wintervillenc.com/fire-rescue-ems>



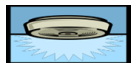
Visit Sparky.org for more activities!

## **SMOKE ALARMS**

If you need assistance with checking your **smoke alarms** or changing the battery, please contact the Winterville Fire-Rescue-EMS Department at (252) 756-2515 or email at [fireinspections@wintervillenc.com](mailto:fireinspections@wintervillenc.com)



## **EMERGENCY DIAL 911**



**Water/Sewer Emergency Contact #: (252) 902-6327**

**Electric Emergency Contact #: (252) 902-6328**

[www.wintervillenc.com](http://www.wintervillenc.com)



@TownofWintervilleNC



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Town of Winterville

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**Winterville, NC 28590**  
**Phone: 252-756-2221**