



Winterville at Work!

ELECTRIC UTILITY ASSISTANCE PROGRAM

Town of Winterville and Carolina Power Partners have partnered together with Greene Lamp Community Action to be able to provide a one-time energy assistance credit to qualifying customers.*

*Utility account must be held in applicant's name and income verification is required.

Applications may be picked up at Customer Service

Winterville Utilities Electric Rate Change "Power Cost Adjustment (PCA)"

Due to changes in the energy market, the Town had to react to remain financially secure. The Town has absorbed these increases for the past several months stabilizing rates for as long as possible.

We realize that this increase will be an unpleasant change for our customers, so please know that we appreciate your patience as we continue to navigate these challenging times.

Please contact Customer Services at (252)756-2221 ext. 8009 with any questions or concerns.

Important Dates

- Monday, March 13th
7:00 pm
Regular Town Council
Town Hall Assembly Room

- Monday, March 20th
7:00 pm
Planning and Zoning Board
Town Hall Assembly Room

- Tuesday, March 21st
7:00 pm
Board of Adjustment
Town Hall Assembly Room

- Thursday March 23rd
7:00 pm
Human Relations Board
Executive Conference Room

- Tuesday, March 28th
6:30 pm
Recreation Advisory Board
Operations Center

OTHER RESOURCES

Please see the attached Area Resource List or the link:

https://www.wintervillenc.com/Data/Sites/1/media/resource_list_update_20202023.pdf

Water/Sewer Emergency Contact Phone:
(252) 902-6327

Electric Emergency Contact Phone:
(252) 902-6328

Fire/Rescue/Police Emergency Phone:
DIAL 911

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Energy Saving Tips

- * Set your refrigerator temperature to the manufacturer's recommendation to avoid excessive cooling and wasting energy.
- * Defrost your refrigerator and freezer before ice buildup becomes thick to ensure your appliances are running efficiently.
- * Use your microwave instead of your stove when cooking.
- * Do not peek in the oven while baking! Every time you peek, the temperature can drop 25 degrees, making your oven use more energy to bring the temperature back up.
- * Turn off the oven a few minutes before cooking time runs out. Your food will continue to cook without using the extra electricity.
- * Do not leave your mobile phone plugged in overnight. It only takes a couple of hours to charge.
- * Disconnect energy-guzzling electronics when not in use.
- * Seal ducts. Air loss through ducts can lead to high electricity costs, accounting for nearly 30 percent of a cooling system's energy consumption. Sealing and insulating ducts can go a long way toward lowering your electricity bills.
- * Set the thermostat on your hot water heating to the lowest setting that meets your requirements. A good idea is to start at 120-125 degrees Fahrenheit and only increase the setting if necessary.

BEWARE OF THE GREASE GOBLIN

Did You Know...

Most sanitary sewer backups occur between your home and the Town's sewer main? You can help prevent a costly and unsanitary overflow by following a few simple steps:

Do

- * Scrape excess grease in a container and dispose of it in the garbage.
- * Place food scraps in waste containers or garbage bags for disposal with solid wastes, or start a compost pile; promote use of scraping prior to washing.
- * Place a wastebasket in the bathroom to dispose of solid waste. Disposable diapers, condoms, and personal hygiene products do not belong in the sewer system.
- * Promote the concept of "3 R's": Reduce, Reuse, Recycle.

Do Not

- * Pour grease, fats, and oils from cooking down the drain.
- * Use the toilet as a wastebasket.
- * Use the sewer as a means of disposing food scraps.

Yard Waste

Are You Contributing to Storm Drain Blockage?

If you are placing your grass clippings, leaves, limbs, or other debris in the streets, storm drains, or drainage ways; then the answer is yes. You are contributing to storm drain blockage. These not only create a visible nuisance, but it creates major problems:

- It causes a traffic hazard due to vehicles turning out to miss it.
- As it rains the waste is washed down into the storm drain system and builds up, which in turn causes flooding problems.
- Do not place grass clipping, yards debris, or anything else in the storm drain ditches. These drainage ways must remain open and clear of debris to keep from flooding.

Waste Pick Up By the Town

The Town of Winterville will **NOT** pick up any yard waste that is placed in the street. Yard waste must be placed behind the curb and away from utility poles and other services for the town to pick it up.

Chapter 98.028 of the Code of Ordinances prohibits placement of objects in streets, gutters, and other drainage ways.

Parks & Recreation Upcoming Program and Event Registration

T-Ball & Pee Wee Baseball through March 12th
Jr Babe Ruth and Prep Baseball begins March 13th

Easter Eggstravaganza

The Town's Easter Eggstravaganza is Saturday, March 25, 2023. The event will be held at the Winterville Recreation Park from 11:00 am - 1:00 pm. Event includes: Inflatables; Children's crafts; Free Food; and Easter Egg Hunts.

For additional information please visit:
<https://www.wintervillenc.com/parks-and-recreation>
or call 252-756-1487.

Carbon Monoxide Safety

More than 150 people in the US die every year from accidental non-fire related carbon monoxide poisoning. Carbon monoxide or CO is a colorless and odorless gas. CO poisoning can occur when a fuel-burning appliance or machine, such as a furnace, heater or generator, is not working or vented properly. Breathing in CO at high levels can be fatal. Learn what you can do to protect your family from the dangers of CO.

- ◆ Install and maintain CO alarms inside your home to provide early warning of CO.
- ◆ Install CO alarms in a central location outside each separate sleeping area and on every level of your home.
- ◆ Use portable generators outdoors in well-ventilated areas away from all doors, windows and vents.
- ◆ Make sure vents for the dryer, furnace, stove and fireplace are clear of snow and other debris.

SMOKE ALARMS

If you need assistance with checking your **smoke alarms** or changing the battery, please contact the Winterville Fire-Rescue-EMS Department at (252) 756-2515 or email at fireinspections@wintervillenc.com



EMERGENCY DIAL 911



Water/Sewer Emergency Contact #: (252) 902-6327

Electric Emergency Contact #: (252) 902-6328

www.wintervillenc.com



@TownofWintervilleNC



@Winterville



Town of Winterville

Town of Winterville

2571 Railroad Street

PO Box 1459

Winterville, NC 28590

Phone: 252-756-2221

AREA RESOURCE LIST

WHERE CAN I GET ASSISTANCE WITH:

HELP GETTING A JOB

Employment Security Commission
General Number: 252-355-9067

LIFE STRIVE - 252-752-9774

Literacy Volunteers of America
252-353-6578

Martin County Community Action
252-792-1111

Pitt Community College
JobLink Career Center: 252-355-9067

HELP WITH TRANSPORTATION

Aladdin Taxi - 252-830-5466

GREAT BUS Service - 252-329-4532

PATS – Pitt Area Transit - 252-902-2010

MISCELLANEOUS NEEDS, FOOD & MEDICAL

First Born Community Development Center
252-758-6147

Greenville Community Shelter Clinic
252-758-9244

Hope of Glory Ministries - 252-321-6857

James D. Bernstein Community Health
252-695-6352

Jarvis Memorial United Methodist Church
252-752-3101

Multiple Sclerosis Foundation
1-888-673-6287

Oakmont Baptist Church - 252-756-1245

Pitt County Public Health Dept.
252-902-2305

Sunday Foundation Clinic Grimesland
252-744-2938

HELP WITH BILLS

Anointed Ones Church of Deliverance
252-746-2722
4271 North Edge Rd, Ayden

Cornerstone Baptist Church
252-752-4156
(rent, food and prescriptions only)

Emergency Assistance Ministry
252-551-9112
1600 Chestnut St, Suite D, Greenville

Greene Lamp Community Action
252-523-7770
kcoffield@greenelamp.org

Housing Authority of Greenville
252-329-4000

Memorial Baptist Church
252-756-5314

Phillippi Church of Christ
252-752-7205

PICASO - 252-830-1660
1528 Evan St, Suite C-2, Greenville

Pitt County Dept of Social Services
252-902-1110
1717 W. 5th St, Greenville

Salvation Army
252-756-3388
2337 W. Dickinson Ave, Greenville

St. Paul's Episcopal Church
252-752-3482

St. Peter Catholic Church
252-757-3259

HELP WITH UCARD BENEFITS

For UnitedHealthcare UCard holders:
United Healthcare
1-866-480-1086
member.uhc.com

Most agencies listed may provide one-time assistance with rent, utilities, medication, etc. Payments are usually made directly to the service provider (landlord, utility company, etc.)

***Be sure to have your most recent bill with you when you contact the agency.**

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