

FOR IMMEDIATE RELEASE:

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Low Income Energy Assistance Program (LIEAP) Launches December 1 Pitt County Department of Social Services announces 2024-25 program guidelines

PITT COUNTY, N.C. – The **Low-Income Energy Assistance Program (LIEAP)**, administered by the Department of Social Services (DSS), **will launch for the 2024-25 season on December 1, 2024.** LIEAP provides a one-time vendor payment for eligible families who need assistance with home heating expenses. Complete program details, along with a list of locations to apply can be found below or on the Pitt County website at www.PittCountyNC.gov/LIEAP.

2024-25 Program Guidelines

Applications will be taken from December 1, 2024 - March 31, 2025.

Online applications may be submitted starting December 1, 2024 through the ePASS Portal (<http://epass.nc.gov>). Applications will be taken at various locations during the days and times posted on **page 2**. When all funds are spent, the program will end (applications will no longer be accepted). Pitt County DSS will submit LIEAP payments directly to the vendors. Benefit amounts are based on household size and income.

Applicants may apply online, by telephone, by submitting a paper application via the U.S. Postal Service or by fax to the Pitt County Human Services Center (address and fax number on **page 2**). Applications may also be dropped off at the Pitt County Human Services Center. **Interested individuals may call Pitt County Human Services Center at 252-902-1352** for more information.

Priority Group

- Households with a person age 60 or older, **or** an individual receiving disability benefits **and** services through the N.C. Division of Aging and Adult Services can begin applying as early as December 1, 2024.
- Applicants who fall outside of this priority group can apply beginning January 1, 2025.
- ALL applicants can apply until the end of program period, which runs through March 31, 2025 or until all funds are spent.

Income Verification

Income verification is **required for all applicants**. Those applying will need verification of all income received the month prior to the date of application. This includes:

- Gross wages received in the month prior to the month of your application
- Gross amount of Social Security benefits
- Gross amount of SSI
- Gross amount of VA income
- Gross amount of any retirement received
- Child support and contributions received from anyone outside your home
- Any other income received
- Names, dates of birth, and Social Security numbers of all household members
- Proof of how the home is heated (name / address of provider with account number)
- Everyone who lives in the household must be included

Where to Apply

Online: <http://epass.nc.gov>

Pitt County Human Services Center

203 Government Circle
Greenville, NC 27834
Phone: 252-902-1352
Fax: 252-902-1868
Monday-Friday, 8:00 a.m. - 5:00 p.m.
Can apply by telephone*

Northern Pitt Improvement Association

2197 Old River Road
Greenville, NC 27834
Phone: 252-215-3064
Tuesday-Friday, 10:00 a.m. - 3:00 p.m.

Bethel Advocacy Center

130 West Washington Street
Bethel, NC 27812
Phone: 252-825-7575
Monday-Thursday, 11:00 a.m. - 3:00 p.m.

St. John Missionary Baptist Church

2921 Briery Swamp Road
Stokes, NC 27884
Phone: 252-795-3603
2nd & 4th Thursdays, 10:00 a.m. – NOON

St. Rest United Holy Church

154 Hammond Street
Winterville, NC 28590
Phone: 252-756-9718
Saturdays, 9:00 am-NOON

Triumph Community Outreach Ministries

7874 US 264 East
Washington, NC 27889
Phone: 252-975-6944
2nd & 4th Thursdays, 10:30 a.m. – NOON

For more information, contact Thomas Knight or Sonya Scott at 252-902-1110.

The Mission of Pitt County Government is to enhance the health, safety, and well-being of our community by advocating for and providing quality services in a friendly and cost-effective manner. Learn more: www.PittCountyNC.gov

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