

Town of Winterville
Coronavirus 2019 (COVID-19) – Release #4
Wednesday, April 1, 2020

As we continue to maneuver our first week under the Governor's State Wide "Stay-at-Home" Order, the Town would like to remind citizens of a few essential pieces of information:

- *The Town of Winterville remains under a local State of Emergency. Be reminded this is for precautionary purposes as previously stated in other COVID-19 related information.*
- *April 30, 2020 is the current "end date" for Governor Cooper's statewide "Stay-at-Home" Order. Please be advised that said "end date" is subject to be extended.*
- **"Mass gatherings" of ten (10) or more people are expressly prohibited.** *We also strongly urge people to continue to use "social distancing" guidelines of six (6) feet or more.*
- *Town Offices are closed to the public until further notice.*
- *Town of Winterville Facility Rentals had been suspended and events cancelled through April 30, 2020.*
- *The Town of Winterville has temporarily suspended utility disconnects and late fees.*
- *Utilities, planning and permitting requests/services should be made by phone or email. The contact information for each Department are as follows:*
 - *Finance Department – (252) 756-2221 – customerservice@wintervillenc.com*
 - *Inspections Department – (252) 215-2345 – inspections@wintervillenc.com*
 - *Planning Department – (252) 215-2358 – bryan.jones@wintervillenc.com*
- *Payment of utility bills can be made using one of the following methods:*
 - *Drive thru service at Town Hall;*
 - *Web-services - https://billpay.wintervillenc.com/entity/login_main.aspx; or*
- *Phone options to pay utility and other bills - 252-756-2221 (the convenience fee of \$3.00 for processing phone payments will be suspended during the emergency period).*

Additional Closures of Town Facilities.

Due to the continued number of rising cases and threat of COVID-19, the Town of Winterville Parks & Recreation Department is closing all **Park facilities with the exception of walking trails and greenspace effective Wednesday, April 1, 2020, until further notice.** Park visitors shall follow mass gathering rules and social distancing guidelines of six feet or more. Thank you for your patience as we continue to work through this ever-changing situation. For additional information please contact Winterville Parks & Recreation Department at 252-756-1487.

Please monitor the **Town of Winterville website** (www.wintervillenc.com) and **official Town of Winterville social media sites** (Facebook and Twitter) to remain up-to-date on important information from the Town of Winterville regarding Town activities and services. Thank you for your continued patience!