

Town of Winterville
Coronavirus 2019 (COVID-19) – Release #5
Friday, May 8, 2020



As most of you are now aware, beginning at 5 pm today, North Carolina, and thus the Town of Winterville will move into [Phase 1 of Governor Cooper's Re-opening Plan](#) due to the COVID-19 Pandemic. As a result please find updated important below related to Town operations, services and programs:

- *The Town of Winterville remains under a local State of Emergency. Be reminded this is for precautionary purposes as previously stated in other COVID-19 related information.*
- *May 8, 2020 is the “end date” for Governor Cooper’s current Executive Order. As of 5 pm today, the State and thus the Town will move into Phase 1 of the Re-opening Plan. Specific information about Phase 1 of the Governor’s Plan can be found on the Town’s website at www.wintervillenc.com.*
- **“Mass gatherings” of more than ten (10) people are expressly prohibited. We also strongly urge people to continue to use “social distancing” guidelines of six (6) feet or more.**
- *Town Offices continue to be closed to the public until further notice.*
- *Town of Winterville Facility Rentals remain suspended and events cancelled through May 31, 2020.*
- *Winterville Parks and Recreation are offering Virtual Fitness Classes by Zoom. To register, visit <https://www.wintervillenc.com/zoom-fitness-classes>. For new and upcoming info on all virtual classes please visit the website listed or call 252-756-1487.*
- *Winterville Parks and Recreation indoor/outdoor programs remain suspended through May 31, 2020.*
- *The Town of Winterville continues to temporarily suspended utility disconnects and late fees.*
- *Utilities, planning and permitting requests/services should be made by phone or email. The contact information for each Department are as follows:*
 - *Finance Department – (252) 756-2221 – customerservice@wintervillenc.com*
 - *Inspections Department – (252) 215-2345 – inspections@wintervillenc.com*
 - *Planning Department – (252) 215-2358 – bryan.jones@wintervillenc.com*
- *Payment of utility bills can be made using one of the following methods:*
 - *Drive thru service at Town Hall;*
 - *Web-services - https://billpay.wintervillenc.com/entity/login_main.aspx; or*
- *Phone options to pay utility and other bills - 252-756-2221 (the convenience fee of \$3.00 for processing phone payments will be suspended during the emergency period).*

Winterville Parks and Recreation
Re-Opening and Closures of Town Facilities.

As Phase 1 of the Governor’s Re-opening Plan begins, the Town of Winterville Parks & Recreation Department is making the following adjustments to Parks and Recreation facilities:

Park Facilities Opening as of 8 am Saturday, May 9, 2020.

- *Athletic fields (ball fields and multi-purpose fields);*
- *Tennis courts;*
- *Basketball courts;*
- *Batting cages; and*

- *Amphitheater.*
Please be reminded that greenspace and walking trails were already open.

Park Facilities Remaining Closed Until Further Notice.

- *Playgrounds;*
- *Picnic shelters; and*
- *Park restrooms.*

Park visitors shall continue to follow mass gathering rules and social distancing guidelines of six (6) feet or more. For additional information please contact Winterville Parks & Recreation Department at 252-756-1487.

At this point, Phase 1 is scheduled to last at least until May 22, 2020. Governor Cooper is expected to address the State about “next steps” prior to the 22nd. Please monitor the **Town of Winterville website** (www.wintervillenc.com) and **official Town of Winterville social media sites** (Facebook and Twitter) to remain up-to-date on important information from the Town of Winterville regarding Town activities and services. Thank you for your continued patience!

Stay Safe!

