

# Winterville at Work!

## IMPORTANT COMMUNICATION

### Coronavirus Disease 2019 (COVID-19)

#### Tuesday, March 17, 2020

The Coronavirus-19 (COVID-19) pandemic continues to affect our society in unprecedented ways. Information being presented to the Town is rapidly changing and we expect that to continue for an unknown and extended period of time. Please remember that the Town always places the highest priority on the health and safety of our Citizens and Staff. Therefore, the Town is implementing the following measures:

**State of Emergency** – as of **8 am on Tuesday, March 17, 2020**, the Town of Winterville is enacting a State of Emergency for the corporate limits of Winterville. This is a precautionary measure to assist in helping us manage this event. A copy of the executed State of Emergency can be found on the Town's website and Social Media sites.

#### Town Services/Operating Hours and Procedures.

- Effective at **8 am, Tuesday, March 17, 2020**, the Town offices will be **closed** to members of the public.
- Services such as trash and recycling will continue to run on regular schedules, however service levels and times are subject to change should circumstances necessitate such.
- Utilities, planning and permitting requests/services should be made by phone or email. The contact information for each Department are as follows:
  - \* Finance Department – (252) 756-2221 – [customerservice@wintervillenc.com](mailto:customerservice@wintervillenc.com)
  - \* Inspections Department – (252) 215-2345 – [inspections@wintervillenc.com](mailto:inspections@wintervillenc.com)
  - \* Planning Department – (252) 215-2358 – [bryan.jones@wintervillenc.com](mailto:bryan.jones@wintervillenc.com)
- Payment of utility bills can be made using one of the following methods:
  - \* Drive thru service at Town Hall;
  - \* Web-services - [https://billpay.wintervillenc.com/entity/login\\_main.aspx](https://billpay.wintervillenc.com/entity/login_main.aspx); or
  - \* Phone options to pay utility and other bills - 252-756-2221 (the convenience fee of \$3.00 for processing phone payments will be suspended during the emergency period).
- Town of Winterville will not disconnect services due to non-payment and late fees will be waived during the emergency period. Customers are reminded that they will be responsible for payment of bills owed.

**Town Functions Suspended, Canceled, or Postponed** – the following Town events/programs have been suspended, canceled or postponed.

- Community Day/Easter Egg Hunt (March 28, 2020) – **CANCELED**.
- All Parks and Recreation programs: After School Hoops, Golden Age Senior Drop-In, Zumba, Yoga, Tai Chi, Line Dancing, Baseball Games – suspended through April 30, 2020.
- Market on the Square postponed until May 7, 2020.
- All Facility Rentals: Community Room, Operations Training Room, Amphitheatre, Ball Park Pavilions, and Ball Fields – suspended through April 30, 2020.

Please monitor the **Town of Winterville website** ([www.wintervillenc.com](http://www.wintervillenc.com)) and **official Town of Winterville social media sites** (Facebook and Twitter) to remain up-to-date on important information from the Town of Winterville regarding Town activities and services.

**Thank you for your continued patience!**

Town of Winterville  
2571 Railroad Street  
PO Box 1459  
Winterville NC, 28590

Phone: 252-756-2221  
Fax: 252-321-8455  
Website: [www.wintervillenc.com](http://www.wintervillenc.com)





# STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory diseases like COVID-19.

Avoid close contact with people who are sick.



Cover your cough or sneeze with a tissue, then throw the tissue in the trash.



Avoid touching your eyes, nose, and mouth.



Clean and disinfect frequently touched objects and surfaces.



Stay home when you are sick, except to get medical care.



Wash your hands often with soap and water for at least 20 seconds.



For more information: [www.cdc.gov/COVID19](http://www.cdc.gov/COVID19)

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## Stop Germs! Wash Your Hands.

### When?

- After using the bathroom
- Before, during, and after preparing food
- Before eating food
- Before and after caring for someone at home who is sick with vomiting or diarrhea
- After changing diapers or cleaning up a child who has used the toilet
- After blowing your nose, coughing, or sneezing
- After touching an animal, animal feed, or animal waste
- After handling pet food or pet treats
- After touching garbage

### How?



**Wet** your hands with clean, running water (warm or cold), turn off the tap, and apply soap.



**Lather** your hands by rubbing them together with the soap. Be sure to lather the backs of your hands, between your fingers, and under your nails.



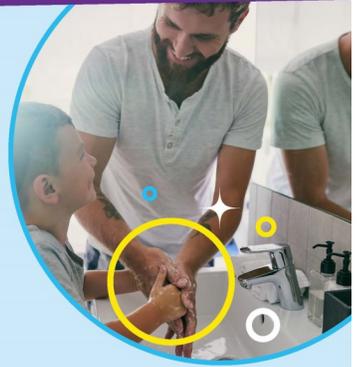
**Scrub** your hands for at least 20 seconds. Need a timer? Hum the "Happy Birthday" song from beginning to end twice.



**Rinse** hands well under clean, running water.



**Dry** hands using a clean towel or air dry them.



Keeping hands clean is one of the most important things we can do to stop the spread of germs and stay healthy.



[www.cdc.gov/handwashing](http://www.cdc.gov/handwashing)



This material was developed by CDC. The Life is Better with Clean Hands Campaign is made possible by a partnership between the CDC Foundation, GOJO, and Staples. HHS/CDC does not endorse commercial products, services, or companies.

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## NEVER FLUSH

Please remember that wipes, paper towels, or any type of cloth should NOT be flushed down the toilet! Only the three P's - poop, pee, and paper (toilet paper that is!) belong in the toilet. Anything else will clog your pipes and our wastewater system, causing even bigger issues.



## Prevent Sanitary Sewer Backups...

### Did You Know...

Most sanitary sewer backups occur between your home and the Town's sewer main? You can help prevent a costly and unsanitary overflow by following a few simple steps:

### DO

- Scrape excess grease in a container and dispose of it in the garbage.
- Place food scraps in waste containers or garbage bags for disposal with solid wastes, or start a compost pile; promote use of scraping prior to washing.
- Place a wastebasket in the bathroom to dispose of disposable diapers, condoms, personal hygiene products, and flushable wipes that do not belong in the sewer system.

### DO NOT

**\*\*Flushable wipes cause major issues clogging the sewer pumps\*\***

- PLEASE DO NOT Flush "FLUSHABLE WIPES" \*\*
- Pour grease, fats, and oils from cooking down the drain.
- Use the toilet as a wastebasket.
- Use the sewer as a means of disposing of food scraps.

## Winterville Parks and Recreation Programs

For additional information regarding Parks and Recreation facilities, events, programming, and registration, please visit Town website or call 252-756-1487.