



# Winterville at Work!

## Winterville Utilities Electric Rate Change "Power Cost Adjustment (PCA)"

As everyone is aware, Winterville enacted a Power Cost Adjustment (PCA) to the Electric portion of the Town's Utility Bill in the Fall of 2022. This was done in an effort to keep the Town's financial position secure during the recent global events which has had an adverse impact on the costs of purchasing energy.

The original PCA was \$.05 per kWh. In March 2023, Town Council lowered the PCA to \$.025 per kWh. The PCA was lowered again to \$.015 per kWh in July 2023, as some of the energy pricing continued to decrease. The rate of \$.015 will remain in effect until the current rate review process has been completed.

The Town is committed to continually reviewing the energy market and making more positive adjustments to the PCA, as we are able to level the financial impact to the Town. Staff will continue to review all options available to the Town and will keep citizens aware as changes are made.

Thank you for your continued patience during these challenging times!

Please contact Customer Services at (252)756-2221 ext. 8009 with any questions, concerns, or other resources.

## Electric Customer Survey

The Town of Winterville is participating in a survey regarding our electric services. Customers may receive an email from Maru Research regarding the survey. Some customers may think it is a scam. It is legitimate and the Town would like for you to participate.

<https://www.wintervillenc.com/electric>

## 2024 PITT COUNTY REAPPRAISAL

To help the taxpayers of Pitt County understand what reappraisal is, why reappraisal is done, how a reappraisal is performed, and how it affects the typical property owner, the has attempted to answer most questions that arise concerning a reappraisal, but you are invited to contact Pitt County Tax Administration at 252-902-3380 if you have further questions or need assistance.

<http://www.pittcountync.gov/depts/taxadmin>

## North Carolina Litter Sweep: April 13-27

Traditionally scheduled for the last two weeks of April, Litter Sweep is the NCDOT's statewide roadside litter removal initiative. Residents throughout the state participate in local efforts to help clean up NC's roadways.

Volunteers are provided cleanup supplies, such as reversible orange/blue trash bags, gloves, and orange safety vests, from their local NCDOT County Maintenance Yard office.

Ready to Volunteer? If you or your team needs supplies, or if you have any questions, contact your local NCDOT litter program coordinator  
Contact: Candace Flake at 252-439-2939 or for supplies 252-439-2880.

## SMOKE ALARMS

If you need assistance with checking your **smoke alarms** or changing the battery, please contact the Winterville Fire-Rescue-EMS Department at (252) 756-2515 or email at [fireinspections@wintervillenc.com](mailto:fireinspections@wintervillenc.com)

**EMERGENCY DIAL 911**



**ELECTRIC UTILITY ASSISTANCE PROGRAM**

Town of Winterville and Carolina Power Partners have partnered together with Greene Lamp Community Action to be able to provide a one-time energy assistance credit to qualifying customers.\*

\*Utility account must be held in applicant's name and income verification is required.

Applications may be picked up at Customer Service

**OTHER RESOURCES**

NC Department of Health and Human Services  
<http://epass.nc.gov>

Pitt County Department of Social Services  
(252) 902-1110  
[www.PittCountyNC.gov/LIEAP](http://www.PittCountyNC.gov/LIEAP)

Customers are eligible to reapply after 12 months of previously being approved

## Important Dates

Thursday, April 4 @ 4:00 pm  
Agenda Review Meeting  
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Monday, April 8 @ 6:00 pm  
Regular Town Council Meeting  
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Monday, April 15 @ 7:00 pm  
Planning and Zoning Board  
Town Hall Assembly Room  
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Tuesday, April 16 @ 7:00 pm  
Board of Adjustment  
Town Hall Assembly Room  
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Tuesday, April 23 @ 6:30 pm  
Recreation Advisory Board  
Operations Center  
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Thursday April 25 @ 7:00 pm  
Human Relations Board  
Executive Conference Room

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**Med Drop** Medication drop off point is in Police Station Lobby, 2593 Railroad St. Hours of operation are M-F 8 am – 5 pm. Make contact at Police Station front desk for access. We Cannot accept liquids, needles or aerosol containers.



## BEWARE OF THE GREASE GOBLIN

### Did You Know...

Most sanitary sewer backups occur between your home and the Town's sewer main? You can help prevent a costly and unsanitary overflow by following a few simple steps:

### Do

- ◇ Scrape excess grease in a container and dispose of it in the garbage.
- ◇ Place food scraps in waste containers or garbage bags for disposal with solid wastes or start a compost pile; promote use of scraping prior to washing.
- ◇ Place a wastebasket in the bathroom to dispose of solid waste. Disposable diapers, condoms, and personal hygiene products do not belong in the sewer system.
- ◇ Promote the concept of "3 R's": Reduce, Reuse, Recycle.

### Do Not

- \* Pour grease, fats, and oils from cooking down the drain.
- \* Use the toilet as a wastebasket.
- \* Use the sewer as a means of disposing food scraps.



### **Coffee with a Cop on April 19, 2024**

Join Officers from the Winterville Police Department the 3rd Friday of every month from 9:00 am to 10:30 am at the Town Community Room to discuss ideas, community issues, build relationships, and drink coffee all in an informal, neutral space. Please come out and help build lasting relationships

**Water/Sewer Emergency Contact Phone:**  
**(252) 902-6327**

**Electric Emergency Contact Phone:**  
**(252) 902-6328**

**Fire/Rescue/Police Emergency Phone:**  
**DIAL 911**

**Utility Bill Payment and Assistance:**  
**(252) 756-2221 ext. 8009**

## Parks & Recreation: April 2024

### Winterville Jr. Babe Ruth Baseball Registration

- \* **When:** Online: Registration opened March 11th and runs through April 11th.
- \* **Where:** Online: [www.wintervillenc.com](http://www.wintervillenc.com) – click departments, parks & recreation, then "online registration & reservation" link.
- \* **Walk-In:** Winterville Operations Center, 2936 Church Street.
- \* **Divisions:** Ages: 12-15.
- \* **Fees:** Resident: \$50.  
Non-Resident: \$65.

**Interested in coaching?** Please complete a coaching application and background check online or at the Parks and Recreation Department office.

**More Information on programs, sports & special events:** Call (252) 756-1487 or scan the QR Code to Register.



### Golden Age Senior Drop-In Program

The purpose of the Golden-Age Seniors Drop-In program is to provide seniors, as individuals or groups, an opportunity to come together for games and activities in support of their independence and encourage involvement in community activities. Seniors ages 55+ will have an opportunity to participate in games, activities, and events accordingly on a weekly basis. The program is typically held every 2nd and 4th Thursday of each month from 1:30 pm - 3:30 pm in the Winterville Operations Center Training Room located at 2936 Church Street unless there is a scheduling conflict. There will be limited spaces for participation, be sure to call our office for your spot today! All activities are free of charge unless noted otherwise. For more information, please call 252-756-1487.

- April 11th: Breakfast Trip (Yoder's) leave at 8:30 am (meet at rec park).
- April 25th: Bingo.
- May 9th - Picnic in the Park (Held at Winterville Rec. Park 332 Sylvania Street Picnic Shelter).
- May 23rd -Bingo.

### Mayor and Town Council

- Ricky Hines, Mayor: [ricky.hines@wintervillenc.com](mailto:ricky.hines@wintervillenc.com)
- Brandy Harrell, Mayor Pro Tem: [brandy.harrell@wintervillenc.com](mailto:brandy.harrell@wintervillenc.com)
- Shantel Hawkins, Councilwoman: [shantel.hawkins@wintervillenc.com](mailto:shantel.hawkins@wintervillenc.com)
- Johnny Moyer, Councilman: [johnny.moye@wintervillenc.com](mailto:johnny.moye@wintervillenc.com)
- Veronica Roberson, Councilwoman: [veronica.roberson@wintervillenc.com](mailto:veronica.roberson@wintervillenc.com)
- Lisa Smith, Councilwoman: [lisa.smith@wintervillenc.com](mailto:lisa.smith@wintervillenc.com)

**Website:** [www.wintervillenc.com](http://www.wintervillenc.com)



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Town of Winterville

**Town of Winterville**  
**2571 Railroad Street**  
**PO Box 1459**  
**Winterville, NC 28590**  
**Phone: 252-756-2221**